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To: USPTO: GAU 3623**From:** Peter Tong, ph. 650.903.9200**Fax:** 703.872.9306**Pages:** 24 (including this page)**Phone:****Date:** 9/24/2004**Re:** 09/550,706**CC:**☒ **Urgent** ☐ **For Review** ☐ **Please Comment** ☐ **Please Reply** ☐ **Please Recycle****• Comments:**

Transmitted herewith for filing are: (1) Request for Continued Examination (2 pages); (2) Amendment Transmittal (1 pg.); (3) Amendment E (19 pages); and Credit Card Payment Form (1 pg.).

SEP 24 2004

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: TAM et al.

Attorney Docket No.: ACC1P001

Application No.: 09/550,706

Examiner: Shaffer, Eric T

Filed: April 17, 2000

Group: 3623

Title: ON-LINE APPOINTMENT SYSTEM

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is transmitted via facsimile to: Commissioner for Patents, Alexandria, VA 22313-1450 on September 24, 2004.

Signed:



Printed Name: C. Douglass Thomas

AMENDMENT E TRANSMITTALCommissioner for Patents
Washington, DC 20231

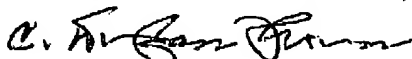
Sir:

Transmitted herewith is an Amendment in the above-identified application.

The fee has been calculated as shown below.

	Claims After Amendment		Highest Previously Paid For	Present Extra	Small Entity Rate Fee	Large Entity Rate Fee
Total Claims	36	MINUS	36	00	x 9 =	x 18 =
Independent Claims	08	MINUS	08	00	x 42 =	x 84 =
Multiple Dependent Claim Present and Fee Not Previously Paid					\$140.00	\$280.00
Total					\$0	\$

- ☒ Applicant(s) hereby petition for a one (1) month extension(s) of time to respond to the aforementioned Office Action.
- ☒ Applicant(s) believe that no (additional) Extension of Time is required; however, if it is determined that such an extension is required, Applicant(s) hereby petition that such an extension be granted and authorize the Commissioner to charge the required fees for an Extension of Time under 37 CFR 1.136 to Deposit Account No. 500388.
- ☒ Enclosed is our Credit Card Payment Form in the amount of \$440.00 to cover the RCE fee, extension of time and additional claim fee and/or extension of time fees.
- ☒ Please charge the required fees, or any additional fees required to facilitate filing the enclosed response, to Deposit Account No. 500388 (Order No. ACC1P001).

Respectfully submitted,
BEYER WEAVER & THOMAS, LLP
C. Douglass Thomas
Reg. No. 32,947